



Mainstreaming Social Performance in Microfinance: Implementing the “double-bottom line”

Savings and Credit Forum, 2nd July 2010

Programme

8:45 Registration

9:10 Opening & Introduction

Peter Tschumi, SDC

MicroFinance Institutions Mainstreaming Social Performance

9:20 Social Performance Mainstreaming at MFI level with Focus on Client Protection

Laura Foose, Social Performance Task Force

10:00 Client Debt Advice Centre in Bosnia & Herzegovina

Adisa Mujkic, Partner Microcredit Foundation

10:15 Plenary Discussion

10:45 Break

11:00 Social Performance Indicator Audit Tool for MFIs

Cecile Lapenu, Cerise

11:10 Social Rating Tool for MFIs

Frances Sinha, M-CRIL

11:20 Social and financial performance correlation studies

Cecile Lapenu, Cerise, and David Devez, Incofin

11:40 Plenary Discussion

12:00 Lunch Buffet



MicroFinance Investment Vehicles Mainstreaming Social Performance

- 13:30 **Social Performance Mainstreaming at MIV level**
Koenraad Verhagen, Argidius Foundation
- 13:45 **Social Performance Reporting by Selected MIVs:**
ResponsAbility by Cécile Koller, ResponsAbility
FIDES by Kathryn Imboden, FIDES
Symbiotics by Roland Dominicé, Symbiotics
- 14:15 **Plenary Discussion**
- 14:45 **Break**
- 15:00 **Investor Social Performance Indicator Audit Tool and the Experience of Oikocredit**
Cecile Lapenu, Cerise, and Ging Ledesma, Oikocredit
- 15:20 **Pilot Comprehensive Ratings of three MIVs**
Frances Sinha, M-CRIL
- 15:40 **Importance of Social Performance for Private and institutional Microfinance Investors**
Patrick Elmer, Credit Suisse
- 15:55 **Plenary Discussion**
- 16:20 **Wrap-up**
Hans Ramm, SDC
- 16:30 **Closing**